

## Acute Liaison Team for People with a Learning Disability



Jane Rees



Adrian Quest



Hannah  
Lyth



Amy  
Williams



Jessie  
Dowse-  
Willoughby

**If you stay in Hospital  
we can:**

**Show you where to go:**



**Speak with the hospital staff about your  
needs:**



**Support  
you at**

**appointments to help you: understand:**



**Show you around before you come in to  
hospital**



**Explain things to you if you are in hospital**



**You can telephone us on**  
**01872 255743 / 07827897252**  
**07765221848 / 07584770351**

**You can ask the nurses on  
the ward to ring us (5743) or  
bleep (3053)**



**or email us on**  
**[rch-tr.LearningDisabilities@nhs.net](mailto:rch-tr.LearningDisabilities@nhs.net)**

**We are based at the Royal Cornwall Hospital in Truro. We cover all hospitals in Cornwall. We care for children and adults**



**We want to help your experience in hospital feel:**



**Safe**



**Good**



**Supported**



**Treated with respect**



**Listened to**

## **Communication**



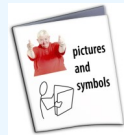
**We can help explain things that may be confusing**



**Using pictures, symbols or Photos**



**We can help you say what you feel**



**Use easy read information and makaton**

## **Appointments**

**We can make sure that:**



**You can get to your appointment**



**You do not have to wait too long**



**You understand all the information given to you**

**In hospital we can support:**



**You**



**Your family**



**Your carers**



**The Hospital Staff**

## **Feelings**

**We can talk to you about how you feel, if you are:**



**Scared**



**Feeling ill**



**In pain**